

SECRETARY'S RECORD, NEBRASKA PUBLIC SERVICE COMMISSION

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Commission, ) Application No. 911-003/PI-65  
on its own motion, seeking to )  
determine whether it should ) ORDER OPENING DOCKET  
obtain metrics data reports to )  
monitor performance of wireless ) Entered: October 8, 2002  
enhanced 911 service. )

BY THE COMMISSION:

The Commission, on its own motion, seeks to determine whether it should obtain metrics data reports in order to monitor performance of various aspects of wireless enhanced 911 service. Such reports are available from local exchange carriers in exchanges where wireless enhanced 911 service has been implemented.

Metrics data reports document the accuracy of call routing from wireless carriers to public safety answering points (PSAPs), which helps the Commission, wireless carriers, and PSAPs to ascertain and remedy misrouted calls. Metrics data reports also show call volume, which assists in the evaluation of infrastructure needs.

O P I N I O N   A N D   F I N D I N G S

It is the preliminary belief of the Commission that it should obtain metrics data reports from local exchange carriers where available, and that the cost of such reports should be paid from the Enhanced Wireless 911 Fund. Furthermore, the Commission would only use such reports to monitor performance of wireless enhanced 911 service. Copies of reports containing data pertaining to one particular public safety answering point (PSAP) or wireless carrier could be provided to that PSAP or wireless carrier, but such reports would not otherwise be distributed and would be kept confidential.

The Commission finds that it should open a docket to seek written comment from any PSAP, wireless carrier, or other interested party that disagrees with this preliminary determination.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that interested parties file comments on or before November 8, 2002 at 5:00 pm.

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MADE AND ENTERED at Lincoln, Nebraska, this 8th day of October, 2002.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:



Chair



//s// Anne C. Boyle  
//s// Frank E. Landis

ATTEST:



Executive Director